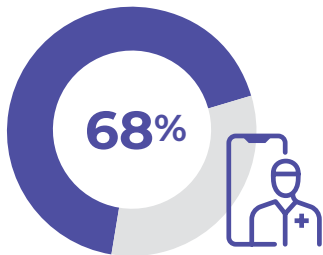


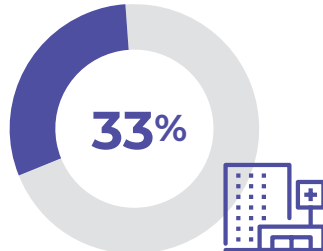
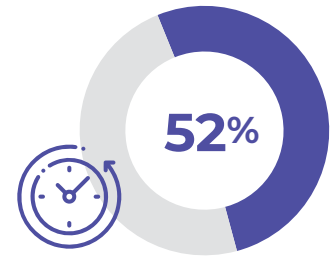
VIRTUAL CARE ON VACATION?

A February 2023 consumer survey, sponsored by KeyCare, reveals the importance of health systems aligning with virtual care partners to increase access for traveling patients, while decreasing the risk of their own physicians violating state telehealth licensing regulations. **Here's what to know:**



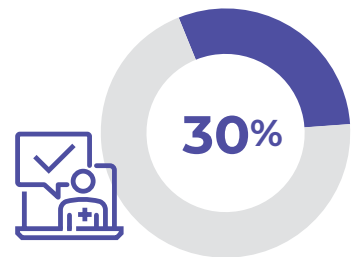
68% of consumers who needed minor but urgent medical services while traveling received care via **telehealth visits with their regular physicians** or affiliated members of their physicians' care teams.

52% of consumers cited **convenience and speed as the top factors** influencing their choice of telehealth decisions.



33% of consumers received care from a **locally based urgent care clinic.**

30% of consumers received care via telehealth from a **provider not affiliated with their regular doctors.**



WHY IT MATTERS

"The results of this survey confirm that there is substantial consumer demand for telehealth services while traveling, but just as importantly, reveal a strong patient preference for virtual visits with telehealth providers who are closely connected to their main health system. With KeyCare, health systems have access to a virtual care workforce that uses Epic's EHR platform, allowing us to more directly integrate with the majority of health systems in the United States."

LYLE BERKOWITZ, MD, CEO OF KEYCARE